Three Tier Learner Support Services in KKHSOU

**Administration**
- Office of the Dean Academic
- Office of the Dean Study Centre
- Office of the Finance & Accounts
- Library (Physical & Digital)
- IT Cell

**Support in functioning of different school of studies, cells, centres etc.**

**Academic Units**
- Six Schools of Studies
- Designing, launching and imparting Academic Programmes

**CIQA, BKRI, GRC etc.**

**Examination Branch**
- All exam and evaluation related activities

**Multimedia CMC**

**SLM Branch**
- Study material production & distribution

**Regional Centre**
- Coordinating between LSCs & Hqrs and Learner Support Services

**Learner Support Centres**
- Contact point of learners for all type of academic support services of their respective programme study

**THREE TIER LEARNER SUPPORT SYSTEM**
- **Tier 1**: KKHSOU Hqrs
- **Tier 2**: Regional Centres (RCs)
- **Tier 3**: Learner Support Centres (LSCs)

**ABBREVIATIONS**
- CIQA: Centre for Internal Quality Assurance
- BKRI: Banikanta Kakati Research Institute
- CMC: Course Materials Centre
- GRC: Grievance Redressal Cell